

Screening charter

About Diabetic RetinaScreen – The National Diabetic Retinal Screening Programme

Diabetic RetinaScreen offers free, regular diabetic retinopathy eye screening to those aged 12 and older, diagnosed with diabetes.

Screening will be carried out using digital photography at either a fixed or mobile unit. The aim of diabetic retinopathy screening is to reduce the risk of sight loss among people with diabetes by the early detection and treatment of sight-threatening retinopathy.

Our commitment to you

- We will respect your privacy, dignity, religion, race and cultural beliefs.
- We will arrange services and facilities that are accessible.
- We will keep your screening records safe and confidential.
- We will offer you free, regular screening, once you become known to the programme.
- All aspects of the screening programme will be fully quality assured.
- We will provide clear information to explain each step in the screening process.
- Screening will be carried out using digital retinal photography.
- We will provide a Freephone information and support line during normal working hours.
- We will welcome your views and take them into account.
- If you take part in the screening programme and an abnormality is found, you will be offered timely referral, assessment and quality assured treatment.

If you need treatment

- We will explain the treatment available to you.
- We will encourage you to share in decision-making about your treatment.
- We can include your parent, guardian, partner, friend or relative in any discussions if that is what you want.
- You have the right to refuse treatment, to get a second opinion or to choose an alternative treatment.

Ways you can help us

- Read any information we send you and if you have any questions you can call the Freephone information line.
- Keep your appointment time or give at least three days notice if you need to change your appointment.
- Tell us if you have special needs.
- Tell us if you change your address.
- Tell us what you think of the service and the care you received. Your views will help us to improve the service for you and for other people.

Freephone: 1800 45 45 55
www.diabeticretinascreen.ie